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| **Change Request Form** ISS/Forms/CRF | |
| **Project Name** Instant Edge **Ref** ISS/IE/URS/2.4/ | |
| **Prepared by** Vrinda Gupta **Date** 5/01/17 | |
| **Requested by** Mathias Behne **Date** 2/01/17 | |
| **Observation/Change Requested:** Incident Management should work in accordance with Manage changes and should not work as an independent module. Both Incident Management and Manage Changes should have the same workflow. | |
| **Work Description/Action:** Get Familiar with Manage changes and find a solution which can handle both the flows without any one impacting the other. | |
| **Authorization:** Mathias Behne **Date** 05/12/17 | |
| **Testing/Reviewing:**  This functionality is planned to be released as part of Sprint 2. Comprehensive system and regression testing needs to be done. | |
| **Report/Items Changed** | |
| **Changed by** Vrinda GUpta **Date** 06/01/17 | |
| **Approved by** Mathias Behne **Date** 06/01/17 | |
| **New Sub-Version No** | **Cross References** |